



Operations & Clinical Committee Meeting

August 10, 2023
12Noon
Boardroom

Committee Members:	Weet Baldwin, Chair Julia Hammond Marilyn West Carlos Hopkins
Staff Members:	Wayne Harbour, Chief Operating Officer Chip Decker, Chief Executive Officer Joseph Ornato, M.D., Operational Medical Director

Agenda Topics:

- Call Meeting to Order
- RAA Financial and Operation Review (*Consultants' Report*) – Next Steps
 - i. Response Time Targets
 - ii. Response Fee
- ET3 Update
- Staffing
- Response Time Compliance
- Drone Delivery Project
- Other Comments
- Adjournment

Minutes from the May 9, 2023 Meeting:

Committee Members Present: Weet Baldwin, Julia Hammond, Marilyn West. Absent: Carlos Hopkins

- *The Committee discussed the consultants' recommendations for service rate adjustments, an assessment fee implementation and changes to the response time targets. The Committee recommended moving forward with these recommendations as presented at today's meeting.*
- *RAA is seeing a slight increase in ET3 enrollment. Field Supervisors, using a script provided for BLS (non-emergency call types), have helped to increase enrollment #'s.*
- *Hospital wait times have decreased slightly.*
- *Dr. Ornato provided a brief overview of the status of the drone delivery project. Currently, he's waiting for a letter of endorsement for the FAA and NIH.*
- *The idea of securing grants to help fund some of the costs for EMS delivery was discussed.*

Special Notes: None