



Operations & Clinical Committee Meeting

May 9, 2023
12Noon
Boardroom

Committee Members:	Weet Baldwin, Chair Julia Hammond Marilyn West Carlos Hopkins
Staff Members:	Wayne Harbour, Chief Operating Officer Chip Decker, Chief Executive Officer Joseph Ornato, M.D., Operational Medical Director

Agenda Topics:

- Call Meeting to Order
- RAA Financial and Operation Review (*Consultants' Report*) – Next Steps
 - i. Service Rate Adjustments
 - ii. Response Fee Implementation
 - iii. Response Time Targets
- ET3 Update
- Response Time Compliance
- Hospital Wait Times
- Drone Delivery Project
- Other Comments
- Adjournment

Minutes from the January 31, 2023 Meeting:

Committee Members in Attendance: Weet Baldwin, Julia Hammond, Marilyn West, Carlos Hopkins

- *Chip Decker updated the Committee on the financial and operations review conducted by the Robert Bobb Group, Accenture and Cambridge Consulting Group.*
 - *Section 7A (section on response standards and type) was reviewed.*
 - *The Committee recommends the report be divided for each respective Committee's review and comment.*
- *The Double Sequential External Defibrillation video was presented and it was explained why this method can be more successful than standard defibrillation.*
- *An update on RAA's participation in the ET3 program was provided.*
 - *Cleveland Clinic is live doing telehealth. As more people are enrolled, the data will be presented.*
- *Handtevy app/protocols along with its proper use and integration with RAA's scheduling and training software, ESO, were discussed. Handtevy is a pediatric resuscitation system.*
- *RAA's Advanced EMT class is in progress. Once a graduation date is confirmed, the Board will be informed should they wish to attend.*
- *An update on response time compliance was provided. Hospital wait times were discussed and what steps are being taken to decrease the wait times.*

Special Notes: None